Business Continuity Policy Statement

Espria is committed to ensuring the ongoing availability of its essential products and services. This Business Continuity Policy establishes a comprehensive framework supporting business continuity, disaster prevention, and complete business recovery.

To this end, Espria has implemented and actively maintains a Business Continuity Management System (BCMS) that aligns with ISO20000-1 and ISO27001 standards. These standards are fully integrated into our core business processes to promote resilience and operational stability.

Policy Objectives

- Ensuring Customer Support During Disruption: Espria guarantees its ability to support and respond effectively to customer needs in the event of disruptive incidents.
- Maintaining Organisational Resilience: The company is dedicated to minimising the impact of disruptive events on key products and services, as defined in the Context of the Organisation section of this document.
- Timely Restoration of Operations: Espria is committed to restoring priority products, services, and associated operations within the approved Recovery Time Objectives (RTOs) and Minimum Business Continuity Objectives (MBCOs), as determined by our Business Continuity Business Impact Assessment (BIA).
- Integration of BCMS Requirements: BCMS requirements are incorporated into all relevant business processes to ensure continuous operation and compliance.
- Resource Availability: The company ensures that resources necessary for the effective functioning of the BCMS are available whenever required.
- Organisational Communication: Espria communicates the importance of robust business continuity management and adherence to BCMS requirements throughout the organisation.
- Regular Review of Objectives: BCMS objectives and targets are regularly reviewed to ensure they are compatible with the company's risk management strategy and risk appetite.
- Commitment to Continual Improvement: Espria is committed to the ongoing improvement of its products, services, and the effectiveness of its Information Security Management System.
- Collaboration with Stakeholders: The company works in partnership with customers, employees, stakeholders, and suppliers to ensure all applicable requirements are met.
- Legal and Regulatory Compliance: Espria maintains compliance with all relevant legal and regulatory obligations and is committed to the ongoing enhancement of the BCMS.
- Quality Objectives: Quality objectives and targets are set and routinely reviewed to ensure the achievement of organisational aims and the maintenance of the highest standards.

Internal and External issues

Espria determines internal and external issues that are relevant to our purpose, strategic direction, and our ability to achieve the intended outcomes of our management system. As part of this evaluation, we also determine whether climate change is a relevant issue that may influence our risks, opportunities, operational performance, or strategic objectives.

Espria has identified the interested parties that are relevant to our management system and the requirements of those parties. In doing so, we recognise that relevant interested parties may have requirements related to climate change, and we take these requirements into consideration when determining our obligations and when planning, implementing, and maintaining our management system.

Policy Review

This policy is subject to regular review to ensure its continued suitability, effectiveness, and alignment with Espria's organisational goals and external requirements. Through ongoing

evaluation, Espria demonstrates its commitment to resilience, business continuity, and continuous improvement in both service quality and security.



Angelo Di Ventura
CEO

January 2026